# Transcript: How you can use accessible in-home displays (AIHD) with your smart meter

[Madleen, who has sight loss, sits in her kitchen and speaks to camera.]

Madleen: I used to have to ask my kids to read the old energy meter under the stairs because I have no useful vision.

[Madleen’s daughter sits in their living room, browsing YouTube on a laptop.]

Madleen: I never knew how much energy the family was using and how much it was costing us.

[Madleen continues to sit, before demonstrating the accessible in-home display (AIHD). The AIHD is a small device with a large high-contrast screen and several tactile buttons.]

Madleen: But now I have the accessible in-home display with my new smart meter, and it gives me full control about the energy we as a family are using.

[Madleen presses one of the AIHD’s buttons.]

AIHD: "Speech has been turned on."

[David Clarke, RNIB’s Chief Operating Officer, who has sight loss, speaks to camera.]

David Clarke: I'm David Clarke, Chief Operating Officer at the RNIB.

It's more important than ever to stay on top of energy consumption, and to help people with sight loss, we've worked with industry to develop an accessible version of the in-home display that comes with a smart meter.

[Madleen uses her AIHD, which clearly displays her electricity and gas usage.]

David: Smart meters send an automatic meter reading to your energy supplier, so you don't have to.

[Madleen continues to use her AIHD.]

David: The accessible in-home display that comes with a smart meter has accessibility functions to help you understand your energy consumption when you need to.

[Madleen presses one of the AIHD’s buttons.]

AIHD: “Hourly rate of one pence.”

Madleen: I love how the display speaks to me.

[Madleen’s daughter continues to use her laptop in the living room.]

Madleen: It gives me updates on my energy use as and when I want them.

[Madleen continues to use her AIHD.]

AHID: "Electricity usage is medium."

Madleen: It really adds to my independence, and it helps me to budget.

[A close up of the AIHD.]

Madleen: In addition to this, it has easy to feel large buttons and a high contrast display.

[Madleen calls to her daughter from the kitchen.]

Madleen: Sweetheart, remember to shut down that computer when you're finished.

[Madleen’s daughter - in the living room - looks to the camera and rolls her eyes in reaction to the reminder.]

[David continues speaking to camera.]

David: Ask your energy supplier about getting an accessible in-home

display at no extra cost.

[A final close up of the AIHD.]

David: Visit RNIB.org.uk/aihd for more information.

Voiceover: RNIB, see differently.